

## 7700 PRO

QUICK START GUIDE



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#### Thank you for purchasing the 7700 Pro.

The 7700 Pro has been designed to route your vehicle safely and legally, avoiding hazards and legal restrictions such as low bridges and roads that are unsuitable for use by larger vehicles. The 7700 Pro will create safe routes for you based on the attributes of your vehicle and will alert you to any hazards if you should accidentally turn off that route for any reason. In addition, The 7700 Pro will alert you to hazards if it is used without a route programmed to ensure your chosen route is a safe one.



#### **IMPORTANT!**

It is the user's responsibility to account for vehicle's height, width, length, HAZMAT and other restrictions when driving. Alaways follow all posted road signs and be aware of road conditions when making driving decisions.

Please read the "**Important Safety Information**" section of this manual (pages 4-7) for further safety information.

## **Important Safety Information**

Before installing and using the Cobra 7700 Pro system, please read these general warnings and precautions. Without reading this important safety information, the user may be placed in a dangerous situation or may damage the unit before having any practical use from it. It is strongly recommended to read this entire manual to be familiar with the system's features, and to know how to operate it.

#### WARNING SYMBOLS AND STATEMENTS

Please pay special attention to the WARNING symbols and statements in this manual.



**WARNING** Statements identify conditions that could result in personal injury or loss of life.



## **WARNINGS:**

- **DO NOT** mount the unit over airbag panels or within airbag expansion spaces. The force of an expanding airbag can thrust objects in its path toward the driver or passengers with injurious result.
- DO NOT think this 7700 Pro is a substitute for personal judgment. The route suggestions should never supersede any local traffic regulation, personal judgment or knowledge of safe driving practices. Before making any maneuvers suggested by the 7700 Pro system (for example, a U-turn or a left turn), verify that the maneuver can be legally and safely completed. Do not follow route suggestions if they suggest an unsafe or illegal maneuver, would place the vehicle in an unsafe situation or would route the vehicle into an area that could be unsafe.
- **DO NOT** program this 7700 Pro while driving. Only a passenger should operate controls or program the unit while the vehicle is in motion. The driver should not program the system unless the vehicle is parked in a safe location.
- ONLY glance at the screen when necessary and safe to do so. Listen to the computer voice guidance. If prolonged viewing is necessary, pull off the road to a safe location.

- DO NOT depend on this 7700 Prosystem to locate emergency services (such as police, fire stations, hospitals and clinics). The database may not include all emergency service providers. Use judgment and ask for directions in these situations.
- DO NOT position the unit in a location that obstructs the driver'sview of the road, instruments or controls to operate the vehicle.
- DO NOT drive the vehicle unless the unit is securely attached to the windshield with
  the supplied bracket and suction cup or is fastened by other reliable means to keep it
  from becoming a projectile hazard inside the vehicle in the event of a violent maneuver or collision.
- DO NOT disassemble or modify the system; personal injury or damage could result. If
  a problem occurs, stop using the system immediately and contact Cobra. Changes or
  modifications to the system may void its compliance with FCC rules and make it illegal
  to use.
- **DO** position the unit so the screen can be viewed with just a guick glance.
- DO set the volume at a level that will allow the hearing of outside traffic and emergency services.

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#### **CAUTION SYMBOLS AND STATEMENTS**

Please pay special attention to the CAUTION symbols and statements in this manual.



**CAUTION** Statements identify conditions that could cause damage to the system or other equipment.



## **CAUTIONS:**

- The user is responsible for operating this product wisely. This 7700 Pro unit is intended
  for use only as a navigational aid and should not be relied upon to the exclusion of
  other information. Be aware of conditions around the vehicle and compare them to
  the information provided by the 7700 Pro system.
- The Global Positioning System is provided and operated by the U.S. government, which is solely responsible for its accuracy and maintenance. That system is subject to changes, which could affect the accuracy and performance of this unit.
- This unit is not waterproof. Do not allow liquids to splash on it nor expose it to rain during operation or transfer from vehicle to vehicle.
- This unit can be operated in temperatures between 14°F and 140°F (-10°C and 60°C).
- The 7700 Pro's map database provides information on suggested routes without
  regard to some factors that may affect the user's driving experience. For example,
  the system does not reflect all road detours, closures or construction, some road
  characteristics (such as road surface, slope or grade, weight or height restrictions,
  etc.), weather conditions and similar factors. Use personal judgment or the navigation
  system's detour function to develop an alternate route if necessary.
- Dismount the unit when parked. This will not only minimize the chance of theft but will also reduce the unit's exposure to extreme temperatures and strong sunlight which can shorten the life of the internal components.

#### **ABOUT THE 7700 Pro SYSTEM**

The following items should be included in the package:

- 1. The 7700 Pro unit.
- 2. A mounting bracket with suction cup.
- 3. Dash mounting disk.
- 4. 12V fused power cord.
- 5. A 120V AC auxiliary power supply for use in home or office.
- 6. This Ouick Manual.
- **7.** A warranty registration card. (Or register online at www.cobra.com)

#### **FCC COMPLIANCE**

This device complies with Part 15 of the FCC interference limits for Class B digital devices for home or office use. These limits are designed to provide more reasonable protection against harmful interference in a residential installation and are more stringent than "outdoor" requirements.

## Operation of this device is subject to the following conditions:

- 1. This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

To utilize the AURA™ Camera database you will need to register your 7700 Pro and perform a download. Please refer to 'Registering your 7700 Pro, 'System Requirements and Software Installation' later in this Quick Start Guide for further information.

## **Start Up**

## 1. Charging the internal battery

To begin, make sure the battery ON/OFF switch on the rear of the unit is switched to "ON". Although the 7700 Pro can be charged using the cigarette lighter in your vehicle, a complete charge is more easily achieved by using the AC charger included. When new, you must fully charge the battery in your 7700 Pro before use.

To charge the unit fully, connect the AC charger as indicated in the picture on the right. The battery light on the 7700 Pro will illuminate and will take approximately 3 hours to charge. When the internal battery is fully charged, the red LED will turn green. Once fully charged the battery will last approximately 2 hours during normal use.

Note: The new battery's full performance is only achieved after two or three complete charges and discharges.



Plug the charger cable into the power socket on the back of the 7700 Pro





## CAUTION

THERE IS A RISK OF EXPLOSION IF THE BATTERY IS REPLACED WITH AN UNAPPROVED TYPE. USING THE WRONG TYPE BATTERY MAY DAMAGE YOUR UNIT AND INVALIDATE YOUR WARANTY. ONLY COBRA AUTHORIZED PERSONNEL SHOULD REPLACE THE BATTERY. PLEASE DISPOSE OF USED BATTERIES ACCORDING TO LOCAL WASTE MANAGEMENT RULES AND REGULATIONS. FURRTHER INFORMATION CAN BE FOUND IN THE USER MANUAL.

## 2. Powering the 7700 Pro using the built-in battery

Once the 7700 Pro is fully charged, it is ready for use. Press and hold the standby/power switch on the top right side of the unit for 2 seconds to switch on the device.





PLEASE DO NOT USE OR LEAVE THE 7700 Pro IN EITHER WET OR HUMID CONDITIONS, OR IN EXTREME TEMPERATURES, AS THIS COULD PERMANENTLY DAMAGE THE UNIT AND THE BATTERY. WHEN NOT IN USE DO NOT LEAVE THE UNIT ATTACHED TO THE WINDSHIELD, ESPECIALLY WHEN THE WEATHER IS WARM, TO AVOID DAMAGE TO THE UNIT AND ALSO REDUCE THE RISK OF THEFT.

## 3. Installing the 7700 Pro using the Windshield Suction Cup bracket

You can mount your 7700 Pro to the inside of your vehicles windshield using the windshield bracket provided.

- Clean the area where you wish to position the bracket thoroughly with a high quality glass cleaner. This allows a more secure seal on the windshield.
- Assemble the suction cup bracket. Slide the mount clip onto the end of the suction cup arm and tighten both plastic nuts.
- Place the suction cup and bracket on the windshield and push the locking lever towards the windshield to secure the bracket.
- Adjust the angle of the bracket so that when the unit is attached to it you can view the display and operate the controls safely.
- Position the 7700 Pro onto the bracket, by clipping it on it as indicated. Remove the 7700 Pro by pulling the tab and sliding the unit upwards and off the bracket.





NOTE: Only use the cigarette lighter power cable provided with the 7700 Pro. Using any other cigarette lighter power cable could damage your device and void the warranty.

NOTE: Mounting your 7700 Pro in close proximity to a CB radio may interfere with GPS reception. Should you encounter such interference, position your 7700 Pro as far away from your CB radio as possible.

## **Operating Instructions**

## 1. Starting Up

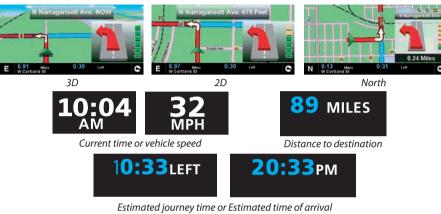
Once the battery is fully charged, it is time to perform the first Start Up.

- First make sure your vehicle is parked in as open a space as possible, clear of tall trees and buildings so that the built in GPS antenna has a clear view of the sky above.
- Next, make sure the Battery ON/OFF switch located on the back of the unit to the 'ON'
  position. Press and hold the standby power switch on the top right side of the unit for
  2 seconds.
- While the 7700 Pro software is loading, a start-up display will be shown for just a
  few seconds and then an 'Information Screen' will be displayed. Press the 'I Agree'
  button and the screen will display a section of a map.
- The 7700 Pro needs to acquire a minimum of four satellites in order to work. Once this has been achieved, the unit will ascertain your position and display a green arrow icon on the on-screen map. The GPS signal strength will be shown to the bottom right hand corner of the display. Your 7700 Pro is now ready to navigate.

As the GPS engine and antenna have never been used before, the first 'Cold' start could take anywhere from 15 – 50 minutes to establish a satellite connection. Once initialized, subsequent start ups will take less time and eventually should take only a matter of minutes.

## 2. Easy Set Up

**Screen settings** - There are a number of map views or different types of information that can be displayed on the screen at any one time:



W Cortland St





Direction and name of road

GPS Signal strength

Battery status

To modify the information shown access the Menu by simply touching the 7700 Pro in the center of the screen with your finger and then press the 'Configure' button.







Next press the setup icon where you will see the list of options

To change a setting press it with your finger and a list of the available options will be shown next to a check box. Simply press the check box to indicate which option you would like to choose.

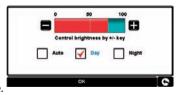




Press 'OK' at the bottom of the screen. Your chosen settings will now be saved and will appear on the screen each time you use your 7700 Pro. If you want to switch between your Current Speed and the Atomic Clock or the Estimated Time of Arrival and the Time to Destination during your journey simply touch the LCD screen where either piece of information is displayed and the unit will display the alternative setting and vice versa. However, each time you switch on the device the original setting will be displayed.

**Brightness and Volume Control** - Both the volume and screen brightness can be adjusted within the 'Configure' Menu. To set either function touch the screen in the center with your finger and then press the 'Configure' button. The screen will then display a number of different icons.

Brightness Control - Press the \*\*Control\*\* icon. The 7700 Pro enables you to adjust the brightness of the display and save three brightness settings: one for driving during the day, one for driving at night and Auto Mode. The unit's default setting is AUTO. When AUTO is checked, the unit will automatically toggle between DAY and NIGHT modes based on the sunset and sunrise.



To set the daytime brightness select 'DAY' by checking the tick box with your finger and then using the '+' and '-' buttons to adjust the setting. To set the 'NIGHT' setting, simply check the tick box with your finger for 'NIGHT' and follow the same procedure. Once you have selected the desired brightness press the 'OK' button at the bottom of the screen.

Note: The arrow icon in the bottom right hand corner of the display will return you to the 'Configure' menu if pressed but will not store any changes you have made. You need to select the 'OK' button in order to save your changes.

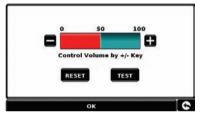
**Volume Control** - Press the cion. Using your finger press either the '+' button to increase the volume or the '-' button to decrease the volume. Finally select the 'OK' button to confirm the setting.

#### 3. Entering Vehicle Information

For the 7700 Pro to calculate a route suitable for your vehicle it needs to know certain information about the vehicle itself such as it height, weight and width. It is possible to save the settings of 10 different trucks. Follow these instructions to enter your vehicle's details.

Access the Menu by touching the center of the screen of your 7700 Pro with your finger and then press the 'Configure' button. Next tap the 'truck' icon.

Select your truck type. Default values will automatically be populated for your truck dimensions. Change these values to match your specific truck and then press "ok".





#### Routing:

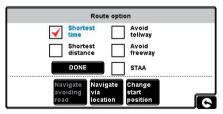
The 7700 Pro is designed to provide safe and efficient routing based on the truck profile that has been entered. You can change your routing options in two ways.

- 1) After entering a destination but before calculating your route, press the 'Route Option' button.
- 2) If you are already navigating to a destination, press the tab at the top of the navigation screen to enter the quick menu. Press the licon, select 'Change Route Options' and click the 'Route Option' tab.

Select either 'Shortest Time' or 'Shortest Distance'. Selecting 'Shortest Time' will route based on the quickest arrival time taking road classes and typical road speed into account. Selecting 'Shortest Distance' will decrease the distance traveled but increase the estimated arrival time. Both routing methods take commercial truck restrictions into account.

Check the appropriate boxes if you would like to avoid tollways, avoid freeways, or route preferring the National Highway Network (STAA).

Other options allow you to avoid specific roads, add via points, or simulate the route using a different starting position.



#### ATTENTION!

Please don't forget to register your 7700 Pro via the Internet at http://aura.cobra.com. To register you will need the serial number which can be found on the back of your 7700 Pro.

## 4. Navigating to an address

Take your 7700 Pro outside so that the GPS receiver can locate your position. When satellite lock is achieved, the screen will display your current position on its map in a '3D' navigation view. Your position (and direction) is indicated by the icon.

Tip: To reduce the 'cold start' GPS time remain stationary.

Bring up the main navigation menu by touching the center of the display. Select



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Tip: The default route options are set to 'Shortest Time'. To change the route options please refer to the main user manual at www.cobra.com.

Press the white box next to each field and use the keyboard and/or drop down box to enter all required information.

When finished, press











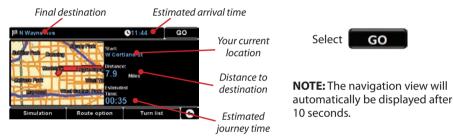
Make sure that you have the correct vehicle selected and then press Calculate The 7700 Pro will calculate the fastest route from your current position to your destination.

This should only take a few seconds and a progress bar is shown on the screen.

Truck information Tractor-Semi-Trailer / W:8.5ft/ H:14.5ft/ N.A:6 None / 6.0 Calculate Change

A journey summary screen will then be displayed.

## Refer to the user guide at www.cobra.com for a more detailed description of these features.



The navigation view will now be displayed, but with the route now highlighted for you. As you approach a specific turn in the calculated route, the 7700 Pro will advise you what to do. For example, "After 200 feet, turn left", followed by "Now turn left". As you proceed along your journey, you will notice that the navigation view is updated constantly, always showing approaching roads and junctions and presenting the best route to you.



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Tip: If you miss a turn or drive down a wrong road, a new fastest route will be calculated automatically, based on your new position and direction of travel, a tone will be heard to confirm re-routing. The 7700 Pro will always give you clear instructions that will take you to your chosen destination.

## 5. Navigating using the name of a town or city and road name.

If you do not know the address of the destination you want to drive to you can calculate a route using just the road name and the name of the town or city. To do this,

simply press the screen anywhere with your finger and then press the



the town or city name and then enter the road name following the on-screen prompts and keyboard. Once you have found the address press the 'Calculate' button.

#### 6. Quick Menu

If at any time you want to adjust the units' volume, mute an alert, manually zoom and drag the map, stop guidance, navigate your most recent route, take a detour or change route or multiple options, you can do so by touching the screen at the top. This will display the Quick Menu, which will be displayed for approximately 5 seconds. Simply touch the feature you require from the information bar displayed. The Quick Menu will automatically close if no features are selected.



#### 7. Using the Multi-route Function

With the 7700 Pro you have the facility to enter more than one destination at a time (for instance if you wish to visit other locations before reaching your ultimate destination). You can store up to ten individual destinations. The unit will process and calculate the destinations in the following order: A to B, B to C, and C to D etc. When entering the destinations you are able to review the routes and change the order of the routes before pressing 'Go'.



#### **Create a Multi-route**

Press the tab at the top of the navigation screen to enter the quick menu. Press the select "Change Multi-Route".

**NOTE:** The multi-route function can also be accessed from the "My Favorites" menu.

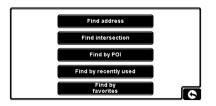
- Press 'Create multi-route' to begin. The followingscreen is displayed where you can edit the name of the multi-route, change the start point and add your destinations.
- Press 'Edit Name' to create a name for your new multi-route. Once you have created a name press the 'Save' button in the top right hand corner. (In the example below, we have called it 'Test 1')
- If you wish to change the start position of the multi-route, press 'Change Start' to change it.
   If you are happy with the start position, you can now begin to enter the data of your first destination.
- Press 'Add' you are provided with several options to find your destination. For this example, select 'Find address'.

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- Enter the address using the keypad that is displayed. If you make a mistake when entering any field you can press the key at the bottom of the keypad to erase the data and then re-type the information. When you have entered the correct postcode press the Set' button on the keypad.
- The destination will now appear in the multi-route screen. Repeat the steps above to enter further destinations.
- Once you have entered all your destinations press 'Save'.

## **Editing the Multi-route**

If you wish to change the order or delete any of the multi-route destinations, press one of the destinations listed and some new options will appear near the bottom of the display.

- To move the selected destination press the 'UP' or 'Down' arrow.
- To delete the destination press the 'Trash Can' icon.
- To return to the destination list press the 'Return Arrow'.

Note: These functions only apply to the destination that you have selected. To edit the other destinations in the list press the 'Return Arrow' and select the new destination. Once you have made your desired changes press 'Save'.

## Using the Multi-route

Now press 'Calculate' and the 7700 Pro will calculate the route to each destination and provide a new summary screen with the distance to each destination along with the estimated duration of the journey to each destination from the start point.

- If you wish to view the calculated route on a map, press 'Map'.
- If you wish to start using the Multi-route, press 'Go'

The 7700 Pro will now display your current map position along with a small summary screen that displays the estimated journey time and distance to your first destination.

- Stage 1/2 indicates this is the first destination of the journey
- Distance to first destination
- Estimated time of arrival to first destination.
- Total distance of multi-route journey
- Estimated time of arrival at the end of multiroute journey. If, during the journey, you wish to cancel the current stage and begin travelling to the next stage in your multi-route journey press the summary screen and the message 'Delete current stage?' will be displayed. Press 'OK' and the unit will calculate your route to the next stage in the multi-route from your current position.

Note: If the 7700 Pro is turned 'OFF' and then 'ON' during the multi-route journey the device will retain the current route and ask you if you wish to continue with the current destination or with the next stage of the destination or to cancel the multi-route.



## 10. System Security Code

The 7700 Pro incorporates pin code security protection so that only users with access to the pin code can use and operate the device. To activate the security code, access the Menu by touching the center of the screen and then press the 'Configure' button. Next, tap the 'System Security Code' icon and then select 'Yes' to switch the function on. Press the 'Enter Code' button and enter the 4 digit code that you would like to use to protect your Truckmate and press 'OK'. Once this setting has been activated you will need to enter this code each time you power on your 7700 Pro or you will not be able to operate the device.

**NOTE:** It is important that you do not lose or forget this code. If you forget this code you will need to return your 7700 Pro so that the unit can be reset.

## **Configuration Security Code**

It is also possible to protect the configuration settings using a security pin code. To activate the security code, access the Menu by touching the center of the screen and then press the 'Configure' button. Next, tap the 'Configuration Security Code' icon and select 'Yes' to switch the function on. Press the 'Enter Code' button and enter the 4 digit code that you would like to use to protect the configuration settings and press 'OK'. Once this setting has been activated you will need to enter this code each time you want to amend the configuration settings on your 7700 Pro.

**NOTE:** It is important that you do not lose or forget this code. If you forget this code you will need to return your Truckmate so that the unit can be reset.

# Registration IMPORTANT PLEASE READ BEFORE USING YOUR 7700 Pro! Registering your Cobra 7700 Pro:



The database built into your Cobra 7700 Pro is populated with the latest data available during production. However, you will need to register your 7700 Pro to receive your 90 days of free database update to the AURA™ Camera and Driving Hazard Database. Please note that the database may not be 100% up-to-date due to the time elapsed between production and your purchase of the 7700 Pro. Therefore it is recommended that you register your product and periodically perform AURA database updates to ensure that your 7700 Pro works as effectively as possible.

#### **Register On-line:**

Go to the official AURA website http://aura.cobra.com and register on-line. Your unit and your 90 days of free updates to AURA will be activated immediately upon registration.

## **Downloading**

- 1. First time registration: go to http://aura.cobra.com, select the 7700 Pro model, complete the registration form and click "Register".
- 2. Click on "Update My Data" and follow the online instructions. (Caution: Do not plug in the 7700 Pro into your PC's USB port until the GPS data updater is installed.)
- 3. Once installed, proceed to launch the updater and follow on screen instructions.

**Caution:** While updating your 7700 Pro, do not plug unit in using the 12v power supply. The USB port will supply all necessary power.

For future updates, simply plug your GPS into your PC's USB drive for automatic update of new data.

#### Minimum system requirements:

- Windows® XP or Vista Operating System
- 64 MB System RAM
- Intel® Pentium III® 800 MHz or faster processor
- 20 MB of available hard drive space

USB port (1.1 or above)

Access to the Internet

**NOTE:** This device complies with part 15 of FCC rules: Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received including intererence that may cause undesired operation.

#### **BATTERY OPERATION**

The 7700 Pro has a built-in rechargeable battery to allow operation without a power cord attached. The battery automatically goes into Recharge mode whenever a power cord is plugged in to the unit.

On a full charge, the unit will last for approximately 2 hours of normal operation while in battery mode.

When the battery is very cold or very hot, recharging could damage it. Under those conditions, an alert message will be displayed and charging will be deferred until the battery temperature has returned to the charging range. The unit can still be operated using the 12V cord.

#### **MAINTENANCE**

Very little maintenance is required to keep this 7700 Pro unit in good operating condition.

- Keep the unit components clean by wiping with a soft lens cleaning cloth. Do not
  use solvents or harsh or abrasive cleaners, which could damage the case or scratch
  the display.
- Protect the unit from moisture and from being dropped or struck by hard objects to prevent damage.
- Consult the Cobra website (www.cobra.com) for the latest software and database updates.

#### **TROUBLESHOOTING**

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION(S)
Display does not power up.	Battery switch is turned <b>Off</b> .	Turn the battery switch on the rear of the unit to <b>ON</b> and press the Power Button.
	Battery is discharged.	Plug in 12V power and turn the unit On.
	Fuse in 12V power cord is blown.	Unscrew the fuse holder, inspect the fuse and replace it if blown.
	No voltage is present at the vehicle power connector.	Troubleshoot vehicle wiring. NOTE for some power points, ignition key must be at RUN position for the point to be energized.
GPS indicator shows no signal.	GPS antenna cannot "see" the sky.	Move vehicle to open area and make sure the GPS antenna has a clear view of the sky.
Vehicle motion is not evident or the Map	Geographic area is not fully mapped.	Drive to a main road. If the map shows the road, the system is working properly, but the area is not fully mapped.
is blank.	Map is zoomed in too far.	Zoom out.

## **Specifications**

**OS** Windows CE 5.0

**Storage** 4GB internal memory

LCD Display 7", TFT LCD (480 x 234 pixels, anti-glare)

**User Interface** Touch Screen

**Speaker** Integrated 2W high quality loudspeaker

**Battery** Rechargeable Lithium-Ion battery. 1600 mAH

**Power** Up to two battery operating hours

**Operating Temperature**  $14^{\circ} \text{ F} \sim -140^{\circ} \text{ F} \text{ (- } 10^{\circ} \text{C} \sim +60^{\circ} \text{C)}$ 

Accessories Included: • Windshield mount

• Dashboard mounting disk

• 12V DC power cord

• 120V AC adapter

USB cable

#### **USER LICENSE**

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The purchaser agrees not to export or re-export this document or the 7700 Pro to any country in violation of the export control laws of the U.S.A. Purchaser further agrees to use the 7700 Pro in compliance with all applicable federal, state and local laws, rules and regulations.

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#### PRODUCT SERVICE

For any questions about operating or installing this new Cobra product, or if parts are missing...PLEASE CALL COBRA FIRST...do not return this product to the store.

If this product should require factory service, please call Cobra first before sending the product. This will ensure the fastest turnaround time on any repair. If Cobra asks that the product be sent to its factory, the following must be furnished to have the product serviced and returned:

- For Warranty Repair include some form of proof-of-purchase, such as a mechanical reproduction or carbon of a sales receipt. Make sure the date of purchase and product model number are clearly readable. If the originals are sent, they cannot be returned;
- 2. Send the entire product;
- **3.** Enclose a description of what is happening with the product. Include a typed or clearly printed name and address of where the product is to be returned, with phone number (required for shipment).
- 4. Pack the product securely to prevent damage in transit. If possible, use the original packing material;
- 5. Ship prepaid and insured by way of a traceable carrier such as United Parcel Service (UPS) or Priority Mail to avoid loss in transit to:

Cobra Factory Service Cobra Electronics Corporation 6500 West Cortland Street Chicago, Illinois 60707 U.S.A.;

**6.** If the product is in warranty, upon receipt of the product, it will either be repaired or exchanged depending on the model. Please allow approximately 3 – 4 weeks before contacting Cobra for status. If the product is out of warranty, a letter will automatically be sent with information as to the repair charge or replacement charge.

For any questions, please call 773-889-3087 for assistance.

#### **CUSTOMER ASSISTANCE**

Should there be any problems with this product, or its many features not be understood, please refer to this quick start guide. For further assistance after reading this manual, Cobra Electronics offers the following customer assistance services:

#### FOR ASSISTANCE IN THE U.S.A.

- Automated Help Desk (English only) 24 hours a day, 7 days a week at 773-889-3087 (phone).
- Customer Assistance Operators (English and Spanish) 8:00 a.m. to 5:30 p.m.
   Central Time, Mon. through Fri. (except holidays) at 773-889-3087 (phone).
- Questions (English and Spanish)
   Faxes can be received at 773-622-2269 (fax).
- Technical Assistance (English only) www.cobra.com (on-line: Frequently Asked Questions).
- Technical Assistance (English and Spanish) productinfo@cobra.com (e-mail).

#### FOR ASSISTANCE OUTSIDE THE U.S.A.

· Contact the local dealer

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